

Volunteer Ambassador Team Overview

Information To Help You Have A **Magical** Volunteer Experience!



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Helpful Reminders For All Volunteers

☐ Review your schedule

Your schedule letter has been mailed to you. If you have not received it, please call the Volunteer Ambassador Team Information Line at 407-938-3880 or email us at volunteer.ambassador.team@disneysports.com.

☐ Print, Sign, and Bring Your Waiver

Waivers can be downloaded from the event page under "Volunteer Resources" at <https://www.rundisney.com/volunteer/star-wars-wdw-half-marathon/>.

☐ For **Expo, Kids Races, 5K, 10K and Half Race Volunteers** - Pick Up Your Race Day Credential

You are required to have a volunteer credential prior to checking in at each event. If you do not have your credential with you on race day, **you will not be able to volunteer**. Please read page #5 for available dates, times, and locations.

Event Overview

Events Schedule

runDisney Health & Fitness Expo

ESPN Wide World of Sports Complex

Thursday, April 19 10:00 a.m. - 8:00 p.m.
Friday, April 20 10:00 a.m. - 7:00 p.m.
Saturday, April 21 9:30 a.m. - 3:30 p.m.

runDisney Kids Races presented by GoGo squeeZ®

Applesauce on the Go

New Balance Track & Field Complex

Saturday, April 21
Kids Dashes 10:30 a.m. - 12:30 p.m.
Diaper Dash 12:30 p.m. - 1:00 p.m.
One Mile Run 1:00 p.m.

Star Wars 5K

Start/Finish: Epcot® Parking Lot

Friday, April 20 5:30 a.m. Start

Star Wars 10K Race

Magic Kingdom® Parking Lot - Start

Epcot® - Finish

Saturday, April 21 5:30 a.m. Start

Star War Half Marathon

Magic Kingdom® Parking Lot - Start

Epcot® - Finish

Sunday, April 22 5:30 a.m. Start



For more information about the exciting activities taking place during the Star Wars Half Marathon – The Dark Side, visit www.rundisney.com

Celebratory Charity



The celebratory charity of the 2018 *Star Wars* Half Marathon – The Dark Side presented by OtterBox is Make-A-Wish Central and Northern Florida.

“Every 38 minutes Make-A-Wish® grants the wish of a child diagnosed with a life-threatening medical condition in the United States and its territories. We believe that a wish experience can be a game-changer. This one belief guides us in everything we do.

Wishes are more than just a nice thing. It inspires us to grant wishes that change the lives of the kids we serve. It compels us to be creative in exceeding the expectations of every wish kid. It drives us to make our donated resources go as far as possible. Most of all, it's the founding principle of our vision to grant the wish of every eligible child. Wishes are far more than gifts, or singular events in time. Wishes impact everyone involved - wish kids, volunteers, donors, sponsors, medical professionals and communities. The impact varies. For wish kids, just the act of making their wish come true can give them the courage to comply with their medical treatments. Parents might finally feel like they can be optimistic. And still others might realize all they have to offer the world through volunteer work or philanthropy. Whatever the odds, whatever the obstacles... wishes find a way to make the world better.

Make-A-Wish® Central and Northern Florida serves 45 counties including the Central, Northern, and Space Coast Regions of Florida.”

Fun Facts

- Star Wars First Order Challenge: 8,250 participants
- Star Wars 5K: 11,250 participants
- Star Wars 10K: 12,000 participants
- runDisney Kids Races: 2,250 participants
- Star Wars Half Marathon Race: 18,000 participants
- Approximately 2,000 weekend volunteers



For more information about the exciting activities taking place during the Star Wars Half Marathon – The Dark Side, visit www.rundisney.com

Volunteer Credential Pick

Important Information

- **All Race Volunteers** are required to pick up their Race Day credential packet, which includes your volunteer schedule and credential.
- To receive your packet, you will be asked to sign a release waiver. Waivers can be downloaded from the event page under "Volunteer Resources" at <https://www.rundisney.com/volunteer/star-wars-wwd-half-marathon/>.
- If you are picking up a packet for another volunteer, please have the waiver signed in advance by the participant.
- Volunteers under 18 years of age must have a waiver signed by a parent/guardian.
- **CLEAR BAG** – All volunteers will receive one clear bag with their credential. You **MUST** use it on race day if you need to bring any personal items with you. Backpacks will not be permitted.

Bring with you:

- ☐ Completed and signed waiver
If picking up for someone else, you must have their completed and signed waiver with you.
- ☐ Your photo ID



presented by

OTTERBOX

NEW: All Volunteers Require Credentials

Volunteer Credential Pick Up Information

Early Bird Credential Pick Up:

Location: Disney's Sports Building
(3281 Sherberth Rd, Kissimmee)

Parking: Disney's Sports Building

Date: Wednesday, April 11th: 4:00 p.m. – 7:00 p.m.
Saturday, April 14th: 10 a.m. – 1 p.m.

During runDisney Health & Fitness Expo Credential Pick Up:

Location: ESPN Wide World of Sports Complex
HP Field House – Auxiliary Court
(see page #8 for directional maps)

Parking: Please Park in the Designated Volunteer Parking Area

Dates:

- Thursday, April 19 10:00 a.m. - 7:00 p.m.
- Friday, April 20 10:00 a.m. - 7:00 p.m.
- Saturday, April 21 10:00 a.m. - 2:00 p.m.

Thousand of runners and Guests will be parking during Expo hours, so please be patient when parking.

If you are volunteering at the runDisney Health & Fitness Expo...

PRIOR TO YOUR SHIFT

Your Credential Packet must be picked up prior to your shift (see page 5 for details).

- Your Credential Packet includes:
 - Shift start and approximate end time
 - Important reminders and guidelines
 - Directions and parking Information
 - Your credential (must be worn on event day)

NEW: All Volunteers Require Credentials

Attention! Please note:

Volunteers should refrain from bringing any unnecessary personal items as you will be restricted from carrying bags onto the expo floor. Any personal items taken into the expo must be able to fit into a 10" x 10" clear Ziploc bag. No purses or backpacks will be permitted. We will not have storage available for personal items.

DAY OF YOUR SHIFT

Bring with you:

- ☐ Your Credential
- ☐ Photo ID
- ☐ Any special dietary needs
- ☐ Appropriate weather gear (jacket, umbrella, etc.)
- ☐ Khaki pants are preferred (no jeans, leggings, or athletic attire)
- ☐ Positive attitude!

Volunteer Check-In Process:

- Present your credential and photo ID at check-in
- After you check in, you will receive the following items:
 - ✓ Event T-Shirt
 - ✓ Snack



After Check In:

- Change into your Event T-shirt
- Enjoy your Snack
- Wait in the Volunteer Waiting Area until Expo Staff briefs you about your responsibilities and takes you to your designated area
- Be SAFE, have fun and enjoy the experience!

Volunteer Parking:

ESPN Wide World of Sports Complex

Thousands of runners and Guests will be parking during the Expo hours, especially in the afternoon. Please allow yourself 20 extra minutes to park and walk to your check-in area.

Volunteer Check-In Location:

HP Field House – Auxiliary Court

(see page #8 for directional maps)

Admission to the Expo is free of charge for all volunteers, runners and Guests.

Volunteer Roles:

You may be asked to assist in any of the following areas. We appreciate your flexibility and willingness to help where needed.

- ⌘ Packet Pick-Up
- ⌘ T-Shirt & gEAR Bag Distribution
- ⌘ Waiver Printing

runDisney Kids Races

If you are volunteering at runDisney Kids Races...

PRIOR TO YOUR SHIFT

Your Credential Packet must be picked up prior to your shift (see page 5 for details).

- Your Credential Packet includes:
 - Shift start and approximate end time
 - Important reminders and guidelines
 - Directions and parking Information
 - Your credential (must be worn on event day)
 - CLEAR BAG – All volunteers will receive one clear bag with their credential. You MUST use it on race day if you need to bring any personal items with you. Backpacks and/or chairs will not be permitted.

DAY OF YOUR SHIFT

Bring with you:

- ☐ Your Credential
- ☐ Photo ID
- ☐ Any special dietary needs
- ☐ Appropriate weather gear (jacket, umbrella, etc.)
- ☐ Khaki pants are preferred (No jeans or leggings/athletic/yoga style pants)
- ☐ Positive attitude!

Volunteer Check-In Process:

- Present your credential and photo ID at check-in
- After you check in, you will receive the following items:
 - ✓ Event T-Shirt
 - ✓ Snack

After Check In:

- Change into your Event T-shirt
- Enjoy your Snack
- Wait in the Volunteer Waiting Area until Kids Races Staff brief you about your responsibilities and take you to your designated area
- Be SAFE, have fun and enjoy the experience!



Volunteer Parking:

ESPN Wide World of Sports Complex

Thousands of runners and Guests will be parking during the Expo hours, especially in the afternoon. Please allow yourself 20 extra minutes to park and walk to your check-in area.

Volunteer Check-In Location:

HP Field House - Auxiliary Court

(see page #8 for directional maps)

Admission to the Kids races is free of charge for all volunteers, runners and Guests.



Directional Maps

Check In & Out location for Expo and *runDisney* Kids Races...



Star Wars 5K

If you are volunteering at the Star Wars 5K...

PRIOR TO YOUR SHIFT

Your Credential Packet must be picked up prior to your shift (see page #5 for details, page #8 for directional map).

- Your Credential Packet includes:
 - Shift start and approximate end time
 - Important reminders and guidelines
 - Directions and parking Information
 - Your credential (must be worn on event day)
 - CLEAR BAG – All volunteers will receive one clear bag with their credential. You **MUST** use it on race day if you need to bring any personal items with you. Backpacks and/or chairs will not be permitted.



DAY OF YOUR SHIFT

Bring with you:

- ☐ Credential
- ☐ Photo ID
- ☐ Any special dietary needs
- ☐ Appropriate weather gear (jacket, umbrella, etc.)
- ☐ Positive attitude!

Volunteer Check-In Process:

- Present your credential and photo ID to the check-in person
- After you check in, you will receive the following items:
 - ✓ Event Apparel
 - ✓ Snack

After Check In:

- Change in to your Event Apparel
- Enjoy your Snack
- Meet with your "Team Leader" for instructions (your meeting location is printed on your credential)
Some volunteer areas require transportation to and from the volunteer tent
- Be SAFE, have fun and enjoy the experience!

Volunteer Parking:

Epcot

Thousands of runners and Guests will be parking during the 5K Race. Please allow yourself 20 extra minutes to park and walk to your check-in area.

Volunteer Check In Location:

Volunteers will check in at the Volunteer Tent.

(see page #11 for directional map)

Parking for the 5K race is free of charge.

Volunteer Roles:

You may be asked to assist in any of the following areas. We appreciate your flexibility and willingness to help where needed.

- ⌘ Staging Area (gEAR Check and Runner Direction)
- ⌘ Start Area (Runner Direction and Water)
- ⌘ Course (Water Stops and Course Monitors)
- ⌘ Finish (Runner Direction, Medals, and Refreshments)

Star Wars 10K

If you are volunteering at the Star Wars 10K...

PRIOR TO YOUR SHIFT

Your Credential Packet must be picked up prior to your shift (see page #5 for details, page #8 for directional map).

- Your Credential Packet includes:
 - Shift start and approximate end time
 - Important reminders and guidelines
 - Directions and parking Information
 - Your credential (must be worn on event day)
 - CLEAR BAG – All volunteers will receive one clear bag with their credential. You **MUST** use it on race day if you need to bring any personal items with you. Backpacks and/or chairs will not be permitted.

DAY OF YOUR SHIFT

Bring with you:

- ☐ Credential
- ☐ Photo ID
- ☐ Any special dietary needs
- ☐ Appropriate weather gear (jacket, umbrella, etc.)
- ☐ Positive attitude!

Volunteer Check-In Process:

- Present your credential and photo ID to the check-in person
- After you check in, you will receive the following items:
 - ✓ Event Apparel
 - ✓ Snack
 - ✓ Your Assignment

After Check In:

- Change in to your Event Apparel
- Enjoy your Snack
- Meet with your “Team Leader” for instructions (your meeting location is printed on your credential)
Some volunteer areas require transportation to and from the volunteer tent
- Be SAFE, have fun and enjoy the experience!



Volunteer Parking:

Epcot

Thousands of runners and Guests will be parking during the 10K Race. Please allow yourself 20 extra minutes to park and walk to your check-in area.

Volunteer Check-In Location:

Volunteers will check in at the Volunteer Tent.

(see page #11 for directional map)

Parking for the 10K race is free of charge.

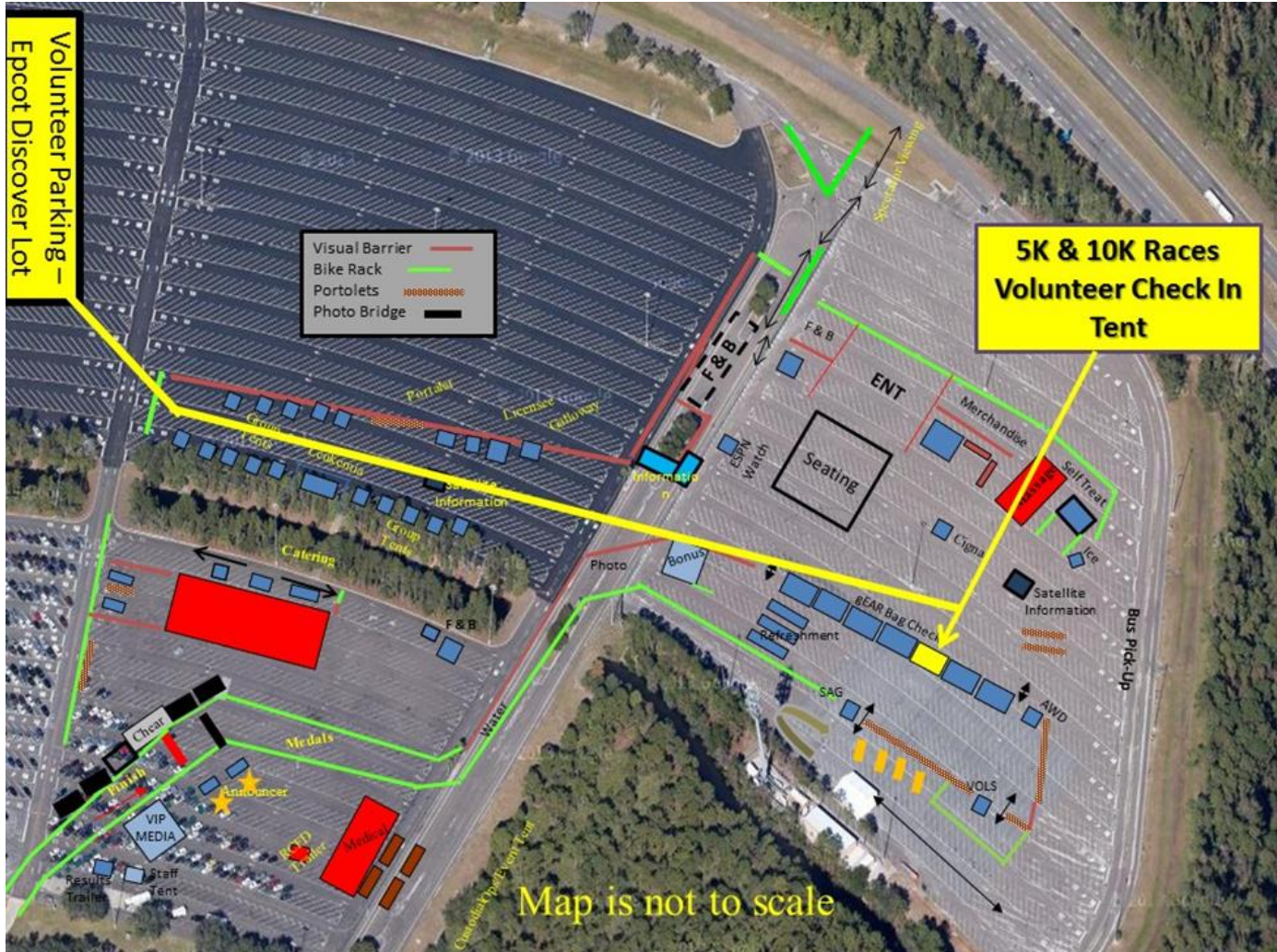
Volunteer Roles:

You may be asked to assist in any of the following areas. We appreciate your flexibility and willingness to help where needed.

- ⌘ Staging Area (gEAR Check and Runner Direction)
- ⌘ Start Area (Runner Direction and Water)
- ⌘ Course (Water Stops and Course Monitors)
- ⌘ Finish (Runner Direction, Medals, and Refreshments)

Directional Map

Check-In & Out location for the 5K & 10K Races...



— 2018 —
**STAR
WARS**
5K

presented by
OTTERBOX

— 2018 —
**STAR
WARS**
10K

presented by
OTTERBOX

Star Wars Half Marathon

If you are volunteering at the Star Wars Half Marathon Race...

PRIOR TO YOUR SHIFT

Your Credential Packet must be picked up prior to your shift (see page #5 for details, page #8 for directional map).

- Your Credential Packet includes:
 - Shift start and approximate end time
 - Important reminders and guidelines
 - Directions and parking Information
 - Your credential (must be worn on event day)
 - CLEAR BAG – All volunteers will receive one clear bag with their credential. You **MUST** use it on race day if you need to bring any personal items with you. Backpacks and/or chairs will not be permitted.

DAY OF YOUR SHIFT

Bring with you:

- ☐ Your credential
- ☐ Photo ID
- ☐ Clear bag
- ☐ Any special dietary needs
- Please keep in mind that coffee will not be provided*
- ☐ Appropriate weather gear (jacket, umbrella, etc..)
- ☐ Positive attitude!

Volunteer Check-In Process:

- You must check in at your assigned parking location to receive your apparel and snack.
- Present your credential and photo ID at check in.
- After you check in, you will receive the following items:
 - ✓ Event Apparel
 - ✓ Snack

After Check In:

- Change in to your Event Apparel
- Enjoy your Snack
- Meet with your “Team Leader” for instructions (your meeting location is printed on your credential)
- Some volunteer areas require transportation to and from the volunteer tent*
- Be SAFE, have fun and enjoy the experience!

Volunteer Parking:

ESPN Wide World of Sports

(700 S. Victory Way, Kissimmee, FL 34747)

- Find your driving directions in the information provided in your Credential Packet.



Volunteer Roles:

You may be asked to assist in any of the following areas. We appreciate your flexibility and willingness to help where needed.

- ⌘ Start Area (Runner Direction and Water)
- ⌘ Race Support (Volunteer Tent, Course Monitors, Food Stop, Screaming Fans, and Water Stops)
- ⌘ Staging (gEAR Check, SAG Tent, and Runner Direction)
- ⌘ Finish Line Area (Runner Direction, Medals, and Refreshments)

Star Wars Half Marathon

GENERAL VOLUNTEER GUIDELINES

- SAFETY FIRST! Be aware of your surroundings at all times
- Clear bags must be used for personal items
- No backpacks (Only clear backpacks are allowed at the races)
- No chairs
- Be courteous and efficient at all times
- Keep others informed
- No autographs
- No acceptance of gratuities
- No smoking in spectator or runner areas
- No alcohol should be consumed leading up to or during your volunteer shift
- Have FUN and cheer on the runners!



FOOD SAFETY INFORMATION

Below are Food Safety Guidelines to keep in mind for water and food locations:

- If you have experienced any symptoms associated with illness in the 24-hour period prior to your shift, you should not work in any activity related to food and beverage.
- Gloves must be worn at ALL times.
- Eating, drinking, gum chewing, and smoking are not allowed in food preparation areas.
- Do not touch ready-to-eat food or beverages with bare hands.

Resources

**Make-A-Wish Central and Northern
Florida thanks you for volunteering at the
2018 Star Wars Half Marathon – The Dark
Side!**



**Central and
Northern Florida**

**Please let us know if you have any questions
as you prepare for your volunteer experience.**

Disney Sports Volunteer Services Team

- Volunteer Ambassador Team Information Line: (407) 938-3880
- Email: volunteer.ambassador.team@disneysports.com
- Website: <http://www.rundisney.com/volunteer/star-wars-wwd-half-marathon/>

▪ Star Wars Half Marathon – The Dark Side

www.rundisney.com