



RESORT RULES



DISNEY'S POP CENTURY RESORT - FOOTBALL ONLY

CHECK-IN / MAGICBAND INFORMATION

- Check in time is after 4:00 p.m. (some rooms may not be ready until after 5:00 p.m.).
- Each group will provide *Disney's Pop Century Resort* with an on-site contact person group leader who is ultimately responsible for each group member.
- Check with your Sports Travel Coordinator regarding options to pick-up your *MagicBands*.
- Rooms are listed by primary Guest name Roommates are additional names.
- Please refrain from switching rooms. This will ensure phone calls and information are forwarded timely and properly.
- Rollaway beds are not available at *Disney's Pop Century Resort*.



WHILE IN YOUR GUEST ROOM / RESORT

- Please be respectful of those around you, not every Guest is on your schedule.
- Quiet hours are from 10:00 p.m. to 8:00 a.m.
- Resort Duty Manager and Security walk the grounds during quiet hours.
- Please note that banners, posters, decorations, and signs cannot be hung from the handrails, walls or windows inside or outside the rooms.
- Use of adhesives and window decorating with paints, soap, lipstick, markers, etc. is prohibited.
- Damage to room, paint, or excessive cleaning will be charged to the group or group leader.
- Please do not place trash bags/boxes outside of room door.
- In support of our ongoing commitment to help the environment, we request that the shower liner remain inside the bathroom tub in an effort to conserve water resources.

DISNEY'S POP CENTURY RESORT - FOOTBALL ONLY

WHILE AT THE POOL

- Pool Hours are 10:00 a.m. to 10:00 p.m. at the Hippy Dippy Pool and 12:00 pm to 8:00 pm at the Bowling Pin and Computer pools. Swimming is only permitted when a Lifeguard is on duty.
- In accordance with the Pop Warner curfew, please be in your room no later than 10:00 p.m.
- Towels are now available at each pool, there is no need to stop by the Front Desk. Additional towels are available by pressing the housekeeping button on the room phone.

PHONE CALLS

- To assist with connecting outside calls to your room, callers from home should be advised of the primary Guest name, or sometimes the group name, room number, and the names of any additional persons staying in the room. The operator will ask for this information.
- Direct dialed long distance calls from the room are assessed a 55% surcharge.
- Long distance calling can be restricted at the Front Desk.
- Please do not unplug room telephones.
- Complimentary Wi-Fi is offered throughout the Resort.

DISNEY'S POP CENTURY RESORT MAIN TELEPHONE NUMBERS

- *Disney's Pop Century Resort: (407) 938-4000, Fax: (407) 938-4022*



DISNEY'S POP CENTURY RESORT - FOOTBALL ONLY

ARCADE INFORMATION

- Arcade is open 24 hours. In accordance with the Pop Warner curfew, please be in your room no later than 10:00 p.m.

WALT DISNEY WORLD® RESORT BUS TRANSPORTATION (THEME PARK TRANSPORTATION)

- Bus transportation leaves approximately every 30 minutes from Classic Hall.
- Please be advised, bus transportation is public and not reserved solely for event participants.
- Complimentary *Walt Disney World*® Resort bus transportation is provided to our theme parks, water parks and *Disney Springs*. Direct transportation between resort hotels is not provided.

VENDING MACHINES / MERCHANDISE LOCATIONS

- Vending and Ice Machines are located on every floor of the room buildings behind the elevators.
- Everything Pop in Classic Hall sell snacks, drinks, sundries and gifts.

FOOD COURT / PIZZA DELIVERY INFORMATION

- The food courts provide food and beverage beginning at 6:00 a.m. In accordance with the Pop Warner curfew, please be in your room no later than 10:00 p.m.
- Pizza delivery is available from 4:00 p.m. to 12:00 midnight, by pressing the pizza button on your room phone.



DISNEY'S POP CENTURY RESORT - FOOTBALL ONLY

ATM / PERSONAL CHECKS / TRAVELERS CHECKS

- Travelers checks can be cashed at the Front Desk with proper identification. Travelers Checks may be cashed in the amount of \$200 a day per reservation.
- Personal Checks are not accepted at Food and Beverage locations.
- An ATM is located Classic Hall lobby.
- If you choose to place a payment card on file, an authorization hold for any balance due on your reservation plus an additional \$100 for estimated incidental expenses will be placed on the card at check-in. Additional authorization holds will be placed on the card, through and until the end of check-out day, as incidental expenditures exceed the amount previously authorized to the card. For reservations longer than 5 days, the card on file will be charged the current balance on the resort folio(s) on every fifth day of your stay and on the day of check-out. Additional details on the payment card policy can be found at disneyworld.com/payment-card-policy.

RESORT SERVICES

- *Disney's Pop Century Resort* has a limited number of the following amenities: irons, ironing boards, and hairdryers. Please have these amenities delivered to a group leader's room and utilize them from there.
- Services and information are subject to change.

CHECK-OUT INFORMATION

- Check-out time is before 11:00 a.m. Rooms occupied after 11:00 a.m. are subject to late charges.

SMOKE-FREE POLICY

- All Disney-owned and operated hotels at the *Walt Disney World*® Resort became smoke-free on June 1, 2007.

ROOM INSPECTIONS

- Please be advised that notwithstanding your use of a sign on your door, a request by you to forgo housekeeping services or any other request made by you, the hotel and its staff reserve the right to enter your room for any purpose including, but not limited to, performing maintenance and repairs or checking on the safety and security of Guests and property. The hotel staff will give reasonable notice prior to entry by knocking and announcing the intent to enter the room.

CHECK-IN / MAGICBAND INFORMATION

- Check in time is after 4:00 p.m. (some rooms may not be ready until after 5:00 p.m.).
- Standard rooms sleep up to parties of four.
- Each group will provide *Disney's All-Star Resort* with an on-site contact person or group leader who is ultimately responsible for each group member, including charges made from or on behalf of rooms.
- Check with your Sports Travel Coordinator regarding options to pick-up your *MagicBands*.
- Rooms are listed by primary Guest name. Roommates are additional names.
- Please refrain from switching rooms. This will ensure phone calls and information are forwarded timely and properly.



WHILE IN YOUR GUEST ROOM / RESORT

- Please be respectful of those around you, not every Guest is on your schedule.
- Quiet hours are from 10:00 p.m. to 8:00 a.m.
- Resort Duty Manager and Security walk the grounds during quiet hours.
- Please note that banners, posters, decorations, and signs cannot be hung from the handrails, walls or in windows.
- Use of adhesives and window decorating with paints, soap, lipstick, markers, etc. is prohibited.
- Damage to room, paint, or excessive cleaning will be charged to the group or group leader.
 - For any room where the above decorations are seen a warning voicemail will be left. If the items are not removed or taken care of a charge will be incurred the following day and the items will be removed by our Housekeeping Staff. Once the initial charge has occurred, an additional charge will be incurred each time the items have to be removed by our Housekeeping Staff.

DISNEY'S ALL-STAR RESORT - CHEER AND DANCE ONLY

- The use of cleats, spiked shoes, or heels is prohibited on the courtyards.
- Please do not place trash bags/boxes outside of room door.
- In support of our ongoing commitment to help the environment, we request that shower curtains remain inside the bathroom tub in an effort to conserve water resources.
- All rooms include complimentary small refrigerator.
- Please no use of any cooking devices in the rooms, in the hallways or at the resort
 - This includes barbeques, George Foreman, any type of griddle/fryers

WHILE AT THE POOL

- In accordance with the Pop Warner curfew, please be in your room no later than 10:00 p.m.
- Pools will experience a hard close from 10:00 p.m. until 9:00 a.m.
- A chaperone must be at the pool while teams are present.
- Towels for the pool are available at the Pool. Additional towels are available by pressing the housekeeping button on the room phone. Towels will be exchanged one-for-one.

PHONE CALLS

- To assist with connecting outside calls to your room, callers from home should be advised of the primary Guest name, or sometimes the group name, room number, and the names of any additional persons staying in the room. The operator will ask for this information.
- Phone cards may be purchased in the lobby next to the restrooms.
- Direct dialed long distance calls from the room are assessed a 55% surcharge.

- Long distance calling is restricted at the Front Desk.
- Please do not unplug room telephones.
- Complimentary Wi-Fi is offered throughout the Resort.

ALL-STAR RESORT MAIN TELEPHONE NUMBERS

- *Disney's All-Star Sports Resort: (407) 939-7000, Fax: (407) 939-7111*
- *Disney's All-Star Music Resort: (407) 939-6000, Fax: (407) 939-7222*
- *Disney's All-Star Movies Resort: (407) 939-5000, Fax: (407) 939-7333*

ARCADE INFORMATION

- The Arcades are open 24/7. In accordance with the Pop Warner curfew, please be in your room no later than 10:00 p.m.

DISNEY'S ALL-STAR RESORT - CHEER AND DANCE ONLY

WALT DISNEY WORLD® RESORT BUS TRANSPORTATION (THEME PARK TRANSPORTATION)

- Bus transportation leaves approximately every 30 minutes from the main buildings (lobby area).
- Please be advised, bus transportation is public and not reserved solely for event participants.
- Complimentary *Walt Disney World*® Resort bus transportation is provided to our theme parks, water parks and *Disney Springs*. Direct transportation between resort hotels is not provided.

VENDING MACHINES / MERCHANDISE LOCATIONS

- Vending and Ice Machines are located on every floor of the room buildings behind the elevators.
- The merchandise locations in the main buildings sell snacks, drinks, sundries and gifts.

PACKAGE DELIVERY AND FEES

- New this year, any package that is shipped to the resort (USPS, UPS, FedEx, etc) will be subject to a \$6.00 handling fee. This fee will be posted to your resort account and will need to be paid prior to departure at the front desk.
- Packages will be delivered to your room 24-72 hours after being received.
- If you are expecting an overnight or 2 day delivery package, please bring the tracking number your front desk for expedited delivery service.

FOOD COURT / PIZZA DELIVERY INFORMATION

- The food courts open at 6:30 a.m. In accordance with the Pop Warner curfew, please be in your room no later than 10:00 p.m.
- Pizza delivery is available from 5:00 p.m. to 1:00 a.m., by pressing the pizza button on your room phone. Only the group leader is permitted order for the group.



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DISNEY'S ALL-STAR RESORT - CHEER AND DANCE ONLY

ATM / PERSONAL CHECKS / TRAVELERS CHECKS

- Travelers checks can be cashed at the Front Desk with proper identification. Travelers Checks may be cashed in the amount of \$200 a day.
- Personal Checks are not accepted at Food and Beverage locations.
- An ATM is located in the lobby of Sports, Music and Movies.
- If you choose to place a payment card on file, an authorization hold for any balance due on your reservation plus an additional \$100 for estimated incidental expenses will be placed on the card at check-in. Additional authorization holds will be placed on the card, through and until the end of check-out day, as incidental expenditures exceed the amount previously authorized to the card. For reservations longer than 5 days, the card on file will be charged the current balance on the resort folio(s) on every fifth day of your stay and on the day of check-out. Additional details on the payment card policy can be found at disneyworld.com/payment-card-policy.

CELEBRITY HALL

- The group pavilion – CELEBRITY HALL – is located in the parking area between Sports (Center Court) and Music (Rock Inn).

CHECK-OUT INFORMATION

- Checkout time is before 11:00 a.m. Rooms occupied after 11:00 a.m. are subject to late charges.

SMOKE-FREE POLICY

- All Disney-owned and operated hotels at the *Walt Disney World*® Resort became smoke-free on June 1, 2007.

ROOM INSPECTIONS

- Please be advised that notwithstanding your use of a sign on your door, a request by you to forgo housekeeping services or any other request made by you, the hotel and its staff reserve the right to enter your room for any purpose including, but not limited to, performing maintenance and repairs or checking on the safety and security of Guests and property. The hotel staff will give reasonable notice prior to entry by knocking and announcing the intent to enter the room.

CHECK-IN / MAGICBAND INFORMATION

- Check in time is after 4:00 p.m. (some rooms may not be ready until after 5:00 p.m.).
- Standard rooms sleep up to parties of four.
- Rooms are listed by primary Guest name. Roommates are additional names.
- Please refrain from switching rooms. This will ensure phone calls and information are forwarded timely and properly.



WHILE IN YOUR GUEST ROOM / RESORT

- Please be respectful of those around you, not every Guest is on your schedule.
- Quiet hours are from 10:00 p.m. to 8:00 a.m.
- Resort Duty Manager and Security walk the grounds during quiet hours.
- Please note that banners, posters, decorations, and signs cannot be hung from the doors, handrails, walls or in windows.
- Adhesives may not be used in the rooms to affix signs, posters, etc to the walls, doors and windows.
- Damage to room or paint will be charged to your account.
 - For any room where the above decorations are seen a warning voicemail will be left. If the items are not removed or taken care of a charge will be incurred the following day and the items will be removed by our Housekeeping Staff. Once the initial charge has occurred, an additional charge will be incurred each time the items have to be removed by our Housekeeping Staff.
- *Disney's Caribbean Beach* Resort Housekeeping Department will inspect the group rooms prior to arrival and upon departure.
- Excessive cleaning charges will be charged to the group master account or group leader's room.
- Your building manager can be contacted by dialing the housekeeping button on your room phone.

WHILE AT THE POOL

- In accordance with the Pop Warner curfew, please be in your room no later than 10:00 p.m.
- Towels for the pool are available at the main pool at Old Port Royale. Quiet pools have towels available in the laundry room located by the pool. Towels are not available at the front desk.

PHONE CALLS

- To assist with connecting outside calls to your room, callers from home should be advised of the primary Guest name, or sometimes the group name (the name that appears on your Key to the World card), room number, and the names of any additional persons staying in the room. The operator will ask for this information.
- Direct dialed long distance calls from the room are assessed a 50% surcharge.
- **Long distance calling can be restricted at the Front Desk.**
- **Please do not unplug the in-room telephones so that you may receive your messages and phone calls may be placed in case of an emergency.**
- Complimentary Wi-Fi is offered throughout the Resort.

DISNEY'S CARIBBEAN BEACH RESORT - CHEER AND DANCE ONLY

DISNEY'S CARIBBEAN BEACH RESORT MAIN TELEPHONE NUMBERS

- Main telephone number: (407) 934-3400

WALT DISNEY WORLD® RESORT BUS TRANSPORTATION (THEME PARK TRANSPORTATION)

- Complimentary *Walt Disney World*® Resort bus transportation is provided to our theme parks, water parks and *Disney Springs*. Direct transportation between resort hotels is not provided.
- Bus transportation leaves approximately every 30 minutes from each island bus stop and from Centertowne bus stop.
- Please be advised, bus transportation is public and not reserved solely for event participants.

RESORT TO SPORTS COMPLEX BUS TRANSPORTATION

- Bus transportation between *Disney's Caribbean Beach* Resort and the ESPN Wide World of Sports Complex leaves continuously from multiple locations within the Resort. Exact drop-off/pick-up locations will be provided during the on-site registration process. Please refer to signage at these locations for a detailed transportation schedule.
- Please be advised, bus transportation is public and not reserved solely for event participants.

VENDING MACHINES / MERCHANDISE LOCATIONS

- Ice Machines are located on every floor of the room buildings. Vending Machines are on the first floor only.



FOOD COURT / PIZZA DELIVERY INFORMATION

- Old Port Royale Centertown Market is open from 6:30 a.m. – 10:00 p.m.
 - Centertown Market is closed from 11 a.m. – Noon and 4:00 p.m. – 5:00 p.m.
- Grab n Go Market is open from 6:30 a.m. – Midnight
- Spyglass Grille located in Trinidad is open for breakfast, lunch and dinner 7:00 a.m. – 10:00 p.m.
 - All meals are cooked to order and they have limited outdoor seating
- Mobile ordering is available at Centertown Market and Spyglass Grille
- Pizza delivery is available from 4:00 p.m. until 12:00 midnight, by pressing the pizza button on your room phone.

ATM / PERSONAL CHECKS / TRAVELERS CHECKS

- Personal Checks are not accepted.
- There is an ATM located in the lobby or Old Port Royale.
- Travelers checks can be cashed at Old Port Royale with proper identification. Travelers Checks may be cashed in the amount of \$200 a day per reservation.

RESORT SERVICES

- All rooms have an iron, ironing board, hairdryer, coffee machine and refrigerator in them.
- Services and information are subject to change.

CHECK-OUT INFORMATION

- Checkout time is before 11:00 a.m. Rooms occupied after 11:00 a.m. are subject an additional charge.

SMOKE-FREE POLICY

- All Disney-owned and operated hotels at the *Walt Disney World*® Resort became smoke-free on June 1, 2007.

CHECK-IN / MAGICBAND INFORMATION

- Check in time is after 4:00 p.m. (some rooms may not be ready until after 5:00 p.m.).
- Each group will provide *Disney's Coronado Springs Resort* with an on-site contact person or group leader who is ultimately responsible for each group member.
- Check with your Sports Travel Coordinator regarding options to pick-up your *MagicBands*.
- Rooms are listed by primary Guest name. Roommates are additional names.
- Please refrain from switching rooms. This will ensure phone calls and information are forwarded timely and properly.



WHILE IN YOUR GUEST ROOM / RESORT

- Please be respectful of those around you, not every Guest is on your schedule.
- Quiet hours are from 10:00 p.m. to 8:00 a.m.
- Resort Duty Manager and Security walk the grounds during quiet hours.
- Please note that banners, posters, decorations, and signs cannot be hung from the doors, handrails, walls or in windows.
- Adhesives may not be used in the rooms to affix signs, posters, etc to the walls, doors and windows.
- Damage to room or paint will be charged to the group or group leader.
 - For any room where the above decorations are seen a warning voicemail will be left. If the items are not removed or taken care of a charge will be incurred the following day and the items will be removed by our Housekeeping Staff. Once the initial charge has occurred, an additional charge will be incurred each time the items have to be removed by our Housekeeping Staff.

DISNEY'S CORONADO SPRINGS RESORT - CHEER AND DANCE ONLY

- *Disney's Coronado Springs* Resort Housekeeping Department will inspect the group rooms prior to arrival and upon departure.
- Excessive cleaning charges will be charged to the group master account or group leader's room.
- Your building manager can be contacted by dialing the housekeeping button on your room phone.

WHILE AT THE POOL

- In accordance with the Pop Warner curfew, please be in your room no later than 10:00 p.m.
- A chaperone must be at the pool while teams are present.
- Towels for the pool are available at the feature pool at the Dig Site. The village pools do not have towels available. Towels are not available at the front desk.

PHONE CALLS

- To assist with connecting outside calls to your room, callers from home should be advised of the primary Guest name, or the group name, room number, and the names of any additional persons staying in the room. The operator will ask for this information.
- Direct dialed long distance calls from the room are assessed a 50% surcharge.
- **Long distance calling is restricted at the Front Desk.**
- **Please do not unplug the in-room telephones so that you may receive your messages and phone calls may be placed in case of an emergency.**
- Complimentary Wi-Fi is offered throughout the Resort.

DISNEY'S CORONADO SPRINGS RESORT MAIN TELEPHONE NUMBERS

- Main telephone number: (407) 939-1000

ARCADE INFORMATION

- The Iguana Arcade is open beginning at 8:00 a.m. In accordance with the Pop Warner curfew, please be in your room no later than 10:00 p.m.

WALT DISNEY WORLD® RESORT BUS TRANSPORTATION (THEME PARK TRANSPORTATION)

- Complimentary *Walt Disney World*® Resort bus transportation is provided to our theme parks, water parks and *Disney Springs*. Direct transportation between resort hotels is not provided.
- Bus transportation leaves approximately every 30 minutes from each bus stop.
- Please be advised, bus transportation is public and not reserved solely for event participants.

RESORT TO SPORTS COMPLEX BUS TRANSPORTATION

- Bus transportation between *Disney's Coronado Springs* Resort and the ESPN Wide World of Sports Complex leaves continuously from the Resort. Exact drop-off/pick-up locations will be provided during the on-site registration process. Please refer to signage at these locations for a detailed transportation schedule.
- Please be advised, bus transportation is public and not reserved solely for event participants.

VENDING MACHINES / MERCHANDISE LOCATIONS

- Vending and Ice Machines are located on every floor of the room buildings.
- Panchito's Gifts & Sundries next to El Centro carries snacks, food, and sundries.

DINING / PIZZA DELIVERY INFORMATION

- Café Rix, located in El Centro, provides quick-service food and beverage and opens at 6:00 a.m. for breakfast.
- El Mercado, also located in El Centro, also offers a quick service food court. El Mercado opens at 7:00 a.m.
- There is also food & beverage options at the Siesta Cantina Pool Bar located at the Dig site (main pool) area.
- Pizza delivery is available from 4:00 p.m. until 11:00 p.m., by pressing the Room Service button on your room phone.

ATM / PERSONAL CHECKS / TRAVELERS CHECKS

- Personal Checks are not accepted.
- An ATM is available in the main lobby of Gran Destino.
- Travelers checks can be cashed at the Front Desk with proper identification. Travelers Checks may be cashed in the amount of \$200 a day per reservation.

RESORT SERVICES

- All rooms have an iron, ironing board, hairdryer, coffee machine and refrigerator in them.
- Services and information are subject to change.

CHECK-OUT INFORMATION

- Checkout time is before 11:00 a.m. Rooms occupied after 11:00 a.m. are subject an additional charge.

SMOKE-FREE POLICY

- All Disney-owned and operated hotels at the *Walt Disney World*® Resort became smoke-free on June 1, 2007.

MARRIOTT VILLAGE ORLANDO - CHEER AND DANCE ONLY

CHECK-IN / MAGICBAND INFORMATION

- Check-in time is after 4:00 p.m.
- Each group will provide the Hotel with an on-site contact person/group leader who will be ultimately responsible for each group member. This contact will be designated to request additional supplies needed in kid rooms i.e. towels, soap, shampoo, etc.
- Keys will be issued to the group leader.
- Lost keys will only be re-issued to the group leader.
- The primary guest will be listed as the room contact, roommates will be added as additional names.
- During the group arrival period do not allow group to unload with all of their luggage in the lobby blocking the main entrance and walkways of the hotel
- Check-out time is at 11:00 a.m., guests staying in their room past this time may be charged a late departure fee.
- On day of departure, groups are not permitted to bring their luggage/belongings down to the lobby/breakfast area blocking walkways or left unattended in public areas of the hotel.



WHILE IN YOUR GUEST ROOM / RESORT

- Observe the group curfew of 10:00 p.m. At this time all group guests must be in their rooms with the doors closed. If you are returning to the property after 11:00 p.m, please ensure all group members are in their rooms within 15 minutes of arrival.
- Do not yell or create excessive noise in the rooms, hallways, lobby, breakfast areas, restaurant or other areas of the hotel to be respectful of all guests in the hotel.
- Do not make random or “prank” phone calls to other rooms, the Front Desk, or other departments of the hotel.
- Do not light an open flame or BBQ in your room, or other public areas of the hotel.
- Be courteous of others and do not leave garbage sitting outside of your guest room, larger bags can be provided for trash at the Front Desk.
- Damage to room, paint, or excessive cleaning will charged to the group or group leader.

WHILE AT THE HOTEL

- Do not run in hallways, lobby or pool areas.
- Do not knock on doors or disturb rooms that are not part of your group.
- Wear shoes in the lobby, breakfast areas, restaurant, and pool area.
- It is against the law to tamper with the sprinklers in each room, as well as the building’s fire alarm system. Please refrain from hanging any items from the sprinkler heads. The Marriott Village will not be responsible for any damages caused by the guest’s tampering with hotel sprinkler or fire systems.
- Please be advised that the hotel and its staff reserve the right to enter your room for any purpose including, but not limited to, performing maintenance and repairs or checking on the safety and security of Guest’s and property. The hotel staff will give reasonable notice prior to entry by knocking and announcing the intent to enter the room.
- The Marriott Village is a smoke-free property.

MARRIOTT VILLAGE ORLANDO - CHEER AND DANCE ONLY

FOOD & BEVERAGE

- The Courtyard Bistro is our full service restaurant and bar open from 6:00 a.m. - 10:00 p.m. Sunday through Thursday and 6:00 a.m. - 11:00 p.m. Friday and Saturday.
- The Market, located next to the Front Desk, has food and drink options available for purchase 24 hours a day.
- Breakfast is served complimentary (Courtyard, Springhill and Fairfield) from 6:30 a.m. – 9:30 a.m. Monday through Friday and 7:00 a.m. – 9:30 a.m. on Saturday and Sunday. Courtyard breakfast is served at 6:00 a.m. – 11:00 a.m. Monday through Sunday.
- Connections Food Hall is another dining option including our Connections Café where we proudly brew Starbucks coffees, smoothies, and many other options. Both have varying operational hours.

PHONE CALLS

- Long distance fees may apply when making calls from guest rooms.
- Callers should be advised of the primary guest listed on each guest room, room number, and any names of additional guests staying in the room to assist with being connected to the correct room in a timely manner.
- Please do not unplug the telephones.
- Complimentary Wi-Fi is available throughout the Hotels.

TRANSPORTATION & PARKING

- Bus transportation to the Disney Transportation and Ticket Center runs on a set schedule. The schedule can be provided at the Front Desk and the bus picks up at the Disney Bus Ports located between Fairfield and Courtyard at the Village Square. Direct transportation to the parks and resort hotels is not provided.
- Parking is shared at the Marriott Village and is discounted \$8 for attendees, please be sure the parking pass received at check-in is visible in your vehicle.

MAIN TELEPHONE NUMBERS

- Front Desk : (407) 938-9001
- Fax : (407) 938-4911
- Group Sales Office : (407) 938-9001 (ask for Group Accounting), open Monday through Friday from 8:30 a.m. – 5:30 p.m.

In the event hotel property is damaged or guest disturbances occur (guest disturbances include any complaints which result in the hotel having to compensate the guest in any way) the group/parents/staff are responsible for the full reimbursement of the losses incurred by the hotel.

TOWNEPLACE SUITES ORLANDO AT FLAMINGO CROSSING - FOOTBALL ONLY

CHECK-IN / MAGICBAND INFORMATION

- Check-in time is after 4:00 p.m. (some rooms may not be ready until after 5:00 p.m.)
- Each group will provide the Hotel with an on-site contact person/group leader who will be ultimately responsible for each group member. This contact will be designated to request additional supplies needed in kid rooms i.e. towels, soap, shampoo, etc.
- Keys will be issued to the group leader.
- Lost keys will only be re-issued to the group leader.
- The primary guest will be listed as the room contact, roommates will be added as additional names.
- During the group arrival period do not allow group to unload with all of their luggage in the lobby blocking the main entrance and walkways of the hotel
- Check-out time is at 11:00 a.m., guests staying in their room past this time may be charged a late departure fee.
- On day of departure, groups are not permitted to bring their luggage/belongings down to the lobby/breakfast area blocking walkways or left unattended in public areas of the hotel.

**TOWNEPLACE
SUITES[®]**
BY MARRIOTT



WALT DISNEY WORLD
GATEWAY
HOTEL



MARRIOTT
BONVOY[™]

TOWNEPLACE SUITES ORLANDO AT FLAMINGO CROSSING - FOOTBALL ONLY

WHILE IN YOUR GUEST ROOM / RESORT

- Observe the group curfew of 10:00 p.m. At this time all group guests must be in their rooms with the doors closed. If you are returning to the property after 10:00 p.m, please ensure all group members are in their rooms within 15 minutes of arrival.
- Do not yell or create excessive noise in the rooms, hallways, lobby, breakfast areas, restaurant or other areas of the hotel to be respectful of all guests in the hotel.
- Do not make random or “prank” phone calls to other rooms, the Front Desk, or other departments of the hotel.
- Do not light an open flame in your room, or other public areas of the hotel.
- Be courteous of others and do not leave garbage sitting outside of your guest room, larger bags can be provided for trash at the Front Desk.
- Damage to room, paint, or excessive cleaning will charged to the group or group leader.

WHILE AT THE HOTEL

- Do not run in hallways, lobby or pool areas.
- Do not knock on doors or disturb rooms that are not part of your group.
- Wear shoes in the lobby, breakfast areas, restaurant, and pool area.
- Be courteous of others and do not leave garbage in common areas. Please note the hotel does not permit groups to gather in the main areas of the hotel with outside food and beverage, except for in the Pavilion. Contact the Sales Team for more information.
- When the hotel is at a high occupancy the meeting space will be open for additional seating during breakfast hours, please advise your group to eat in there when it is available.
- It is against the law to tamper with the sprinklers in each room, as well as the building’s fire alarm system. Please refrain from hanging any items from the sprinkler heads. The SpringHill Suites will not be responsible for any damages caused by the guest’s tampering with hotel sprinkler or fire systems.
- Please be advised that the hotel and its staff reserve the right to enter your room for any purpose including, but not limited to, performing maintenance and repairs or checking on the safety and security of Guest’s and property. The hotel staff will give reasonable notice prior to entry by knocking and announcing the intent to enter the room.
- The SpringHill Suites and TownePlace Suites Orlando at FLAMINGO CROSSINGS Town Center is a smoke-free property.

TOWNEPLACE SUITES ORLANDO AT FLAMINGO CROSSING - FOOTBALL ONLY

WHILE AT THE POOL

- Pool Hours are 8:00 a.m. to 10:00 p.m.
- Observe and obey all posted warnings and policy while in the pool area.
- Pool may be closed prior to 10:00 pm in the event of guest noise complaints.
- Towels are available in the pool area.



WHILE AT THE PRACTICE FIELD/BATTING CAGES/PAVILION

- The Practice Field, Batting Cages, and Pavilion are all available on a first come first serve basis, but can be rented through the Group Sales Department to guarantee it is available when you would like to enjoy these amenities.
- No equipment is provided for the Batting Cages or Practice Field.
- There are three gas grills located in the Pavilion, grilling tools can be borrowed from the TownePlace Suites Front Desk.
- Please throw out all garbage when utilizing these areas and call the Front Desk should you need extra trash bags.
- Excessive messes or damage can result in a fee to the group.



WHILE IN THE FITNESS CENTER

- Our 1,700 sq. ft. fitness center allows for 24-hour access to all guests.
- Children must be supervised by an adult.
- All equipment must remain in the fitness center.
- Improper use of equipment will result in guest being asked to leave the facility.



PET POLICY

- TownePlace Suites is a pet friendly hotel. Please notify the Front Desk that you have a pet. A fee of \$150.00+ tax will apply and a waiver will need to be signed at check-in.

TOWNEPLACE SUITES ORLANDO AT FLAMINGO CROSSING - FOOTBALL ONLY

FOOD & BEVERAGE

- Flamingo's Bar & Grille is our full service restaurant and bar open from 12:00 p.m. - 11:00 p.m. Sunday through Thursday and 12:00 p.m. - 12:00 a.m. Friday and Saturday.
- In a Pinch, located next to the Front Desk, has food and drink options available for purchase 24 hours a day.
- Breakfast is served complimentary from 6:30 a.m. – 9:30 a.m. Monday through Friday and 7:00 a.m. – 9:30 a.m. on Saturday and Sunday.
- Seattle's Best Coffee located in the SpringHill Suites lobby is open daily until 11:00 a.m.

PHONE CALLS

- Long distance fees may apply when making calls from guest rooms.
- Callers should be advised of the primary guest listed on each guest room, room number, and any names of additional guests staying in the room to assist with being connected to the correct room in a timely manner.
- Please do not unplug the telephones.
- Complimentary Wi-Fi is available throughout the Hotels.

TRANSPORTATION & PARKING

- Bus transportation to the Disney Transportation and Ticket Center runs on a set schedule. The schedule can be provided at the Front Desk and the bus picks up at the SpringHill Suites main entrance. Direct transportation to the parks and resort hotels is not provided.
- Disney Minnie Vans can be called to transport guests anywhere on *Walt Disney World* property, fees apply.
- Parking is shared at the SpringHill Suites and TownePlace Suites Orlando at FLAMINGO CROSSINGS and is complimentary, please be sure the parking pass received at check-in is visible in your vehicle.

MAIN TELEPHONE NUMBERS

- Front Desk : (407) 507-1300
- Fax : (407) 507-1301
- Group Sales Office : (407) 778-4908, open Monday through Friday from 8:30 a.m. – 5:30 p.m.

In the event hotel property is damaged or guest disturbances occur (guest disturbances include any complaints which result in the hotel having to compensate the guest in any way) the group/parents/staff are responsible for the full reimbursement of the losses incurred by the hotel.

SPRINGHILL SUITES ORLANDO AT FLAMINGO CROSSINGS TOWN CENTER - FOOTBALL ONLY

CHECK-IN / MAGICBAND INFORMATION

- Check-in time is after 4:00 p.m. (some rooms may not be ready until after 5:00 p.m.)
- Each group will provide the Hotel with an on-site contact person/group leader who will be ultimately responsible for each group member. This contact will be designated to request additional supplies needed in kid rooms i.e. towels, soap, shampoo, etc.
- Keys will be issued to the group leader.
- Lost keys will only be re-issued to the group leader.
- The primary guest will be listed as the room contact, roommates will be added as additional names.
- During the group arrival period do not allow group to unload with all of their luggage in the lobby blocking the main entrance and walkways of the hotel
- Check-out time is at 11:00 a.m., guests staying in their room past this time may be charged a late departure fee.
- On day of departure, groups are not permitted to bring their luggage/belongings down to the lobby/breakfast area blocking walkways or left unattended in public areas of the hotel.

SPRINGHILL SUITES®
BY MARRIOTT



WALT DISNEY WORLD
GATEWAY
HOTEL



MARRIOTT
BONVOY™

WHILE IN YOUR GUEST ROOM / RESORT

- Observe the group curfew of 10:00 p.m. At this time all group guests must be in their rooms with the doors closed. If you are returning to the property after 10:00 p.m, please ensure all group members are in their rooms within 15 minutes of arrival.
- Do not yell or create excessive noise in the rooms, hallways, lobby, breakfast areas, restaurant or other areas of the hotel to be respectful of all guests in the hotel.
- Do not make random or “prank” phone calls to other rooms, the Front Desk, or other departments of the hotel.
- Do not light an open flame in your room, or other public areas of the hotel.
- Be courteous of others and do not leave garbage sitting outside of your guest room, larger bags can be provided for trash at the Front Desk.
- Damage to room, paint, or excessive cleaning will charged to the group or group leader.

WHILE AT THE HOTEL

- Do not run in hallways, lobby or pool areas.
- Do not knock on doors or disturb rooms that are not part of your group.
- Wear shoes in the lobby, breakfast areas, restaurant, and pool area.
- Be courteous of others and do not leave garbage in common areas. Please note the hotel does not permit groups to gather in the main areas of the hotel with outside food and beverage, except for in the Pavilion. Contact the Sales Team for more information.
- When the hotel is at a high occupancy the meeting space will be open for additional seating during breakfast hours, please advise your group to eat in there when it is available.
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MAIN TELEPHONE NUMBERS

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- Fax : (407) 507-1201
- Group Sales Office : (407) 778-4908, open Monday through Friday from 8:30 a.m. – 5:30 p.m.

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