Information To Help You Have A Magical Volunteer Experience!

Volunteer Ambassador Team Overview

Helpful Reminders For All Volunteers

- Review your schedule
  Your schedule letter was sent to you. If you have not received it, please call the Volunteer Ambassador Team Information Line at 407-938-3880 or email us at volunteer.ambassador.team@disneysports.com.

- Print, Sign, and Bring Your Waiver
  Waivers can be downloaded from the event page under “Volunteer Resources” at www.rundisney.com/volunteer/wine-and-dine-half-marathon/

- For the 5K, 10K and Half Marathon Races Volunteers - Pick Up Your Race Day Credential
  You are required to have a volunteer credential prior to checking in at the event on race day. If you do not have your credential with you on race day, you will not be able to volunteer. You must pick up your credential at the ESPN Wide World of Sports Complex during available dates and times or obtain it from your group leader if they are picking it up on your behalf. Credentials will not be sent in the mail. Available Credential Pickup Dates & Times on page #8.
Second Harvest Food Bank of Central Florida is a powerful and efficient local hunger relief network that provides more than 52 million meals each year for struggling low-income families, children, seniors, homeless, and others. The organization also helps transform lives and create financial stability by training people for careers in the culinary field. The Walt Disney World Wine & Dine Half Marathon weekend will help to create sustenance and hope for our most vulnerable Central Florida neighbors.

Second Harvest Food Bank of Central Florida uses the Walt Disney World Wine & Dine Half Marathon as a channel to create awareness with caring supporters, and to raise much-needed funds to support the growth of its mission. For every $1.00 contributed to Second Harvest, up to $9.00 worth of groceries can be distributed for people in need.

About Second Harvest Food Bank of Central Florida SHFBCF is a member of Feeding America – the largest charitable domestic hunger-relief organization in the United States. SHFBCF secures and distributes food and grocery products to approximately 550 local nonprofit feeding programs throughout Central Florida. Last year, with the help of food and financial donors, volunteers and a caring, committed community, the food bank distributed 52 million meals to partner programs such as food pantries, soup kitchens, women's shelters, senior centers, day care centers and Kids Cafes. Our community turns to Second Harvest's partner agencies more than 71,000 times per week. To learn more about SHFBCF, visit www.FeedHopeNow.org.
Event Overview

Schedule of Events

runDisney Health & Fitness Expo
ESPN Wide World of Sports Complex
10:00 a.m. – 7:00 p.m. on Thursday, November 2
10:00 a.m. – 7:00 p.m. on Friday, November 3
9:30 a.m. – 3:30 p.m. on Saturday, November 4

runDisney Kids Races
New Balance Track & Field Complex
ESPN Wide World of Sports Complex
10:30 a.m. – 12:30 p.m. on Saturday, November 4
12:30 p.m. – 1:00 p.m. on Saturday November 4

One Mile Run
1:00 p.m. on Saturday, November 4

Disney Fall Feast 5K
Disney Animal Kingdom Park
5:30 a.m. on Friday, November 3

Disney Wine & Dine 10K
Start: Magic Kingdom Park
Finish: Epcot
5:30 a.m. on Saturday, November 4

Disney Wine & Dine Half Marathon
Start: Magic Kingdom Park
Finish: Epcot
5:30 a.m. on Sunday, November 5

Post Race Party
Epcot
10:00 p.m. – 1:00 a.m. on Sunday, November 5
Event Overview

Fun Facts

- 8th Annual event
- Half Marathon Race: 16,000 participants
- Disney Fall Feast 5K: 6,000 participants
- Disney Wine & Dine 10K: 13,000
- runDisney Kids Races: 2,250 participants
- Approximately 2,400 Volunteers are a part of Disney Wine & Dine Half Marathon Weekend
- Approximately 500 Medical Volunteers are a part of Disney Wine & Dine Half Marathon Weekend
Disney’s Health & Fitness Expo

If you are volunteering at Disney’s Health & Fitness Expo...

PRIOR TO YOUR SHIFT

Volunteer Confirmation letters are mailed prior to the event.

☐ Your confirmation letter was sent to you. If you have not received it, please call the Volunteer Ambassador Team Information Line at 407-938-3880 or email us at volunteer.ambassador.team@disneysports.com.

☐ Your Confirmation letter includes:
  - Your Schedule (start and approximate end time)
  - Important Reminders and Guidelines
  - Directions and Parking Information
  - Your Name Tag

DAY OF YOUR SHIFT

Bring with you:

☐ Your Name Tag
☐ Completed and Signed Waiver
☐ Photo ID
☐ Any special dietary needs
☐ Appropriate weather gear (jacket, umbrella, etc.)
☐ Khaki pants are preferred (No jeans or leggings/athletic/yoga style pants)
☐ Positive attitude!

Volunteer Check-In Process:

☐ Present your signed waiver and photo ID at check-in
☐ After you check in, you will receive the following items:
  ✓ Name Tag Holder
  ✓ Event T-Shirt
  ✓ Snack
  ✓ Your Assignment

After Check In:

☐ Change into your Event T-shirt
☐ Enjoy your Snack
☐ Wait in the Volunteer Waiting Area until Expo Staff briefs you about your responsibilities and takes you to your designated area
☐ Be SAFE, have fun and enjoy the experience!

Attention! Please note: Volunteers should refrain from bringing any unnecessary personal items as you will be restricted from carrying bags onto the Expo floor. Any personal items taken onto the expo must be able to fit into a 10" x 10" clear Ziploc bag. No purses or backpacks will be permitted. We will not have storage available for personal items.

Volunteer Parking:

ESPN Wide World of Sports Complex
Thousands of runners and guests will be parking during the Expo hours, especially during the afternoon times. Please allow yourself 20 extra minutes to park and walk to your check-in area.

Volunteer Check In Location:

HP Field House – Classrooms
(see page #7 for directional maps)

Admission to the Expo is free of charge for all volunteers, runners and guests.

Volunteer Roles:

You may be asked to assist in any of the following areas. We appreciate your flexibility and willingness to help where needed.

✔ Race Bib Pick Up
If you are volunteering at the runDisney Kids’ Races...

PRIOR TO YOUR SHIFT
Volunteer Confirmation letters are mailed prior to the event.
- Your confirmation letter was sent to you. If you have not received it, please call the Volunteer Ambassador Team Information Line at 407-938-3880 or email us at volunteer.ambassador.team@disneysports.com.
- Your Confirmation letter includes:
  - Your Schedule (start and approximate end time)
  - Important Reminders and Guidelines
  - Directions and Parking Information
  - Your Name Tag

DAY OF YOUR SHIFT
Bring with you:
- Your Name Tag
- Completed and Signed Waiver
- Photo ID
- Any special dietary needs
- Appropriate weather gear (jacket, umbrella, etc.)
- Khaki pants are preferred (No jeans or leggings/athletic/yoga style pants)
- Positive attitude!

Volunteer Check-In Process:
- Present your signed waiver and photo ID at check-in
- After you check in, you will receive the following items:
  - Name Tag Holder
  - Event T-Shirt
  - Snack
  - Your Assignment

After Check In:
- Change into your Event T-shirt
- Enjoy your Snack
- Wait in the Volunteer Waiting Area until Expo Staff briefs you about your responsibilities and takes you to your designated area
- Be SAFE, have fun and enjoy the experience!

Attention! Please note: Volunteers should refrain from bringing any unnecessary personal items as you will be restricted from carrying bags to the New Balance Track. Any personal items taken must be able to fit into a 10" x 10" clear Ziploc bag. No purses or backpacks will be permitted. We will not have storage available for personal items.

Volunteer Parking:
ESPN Wide World of Sports Complex
Thousands of runners and Guests will be parking during the Expo hours, especially during the afternoon times. Please allow yourself 20 extra minutes to park and walk to your check-in area.

Volunteer Check In Location:
HP Classrooms
(see page #7 for directional maps)
Admission to the Expo & Kids Races are free of charge for all volunteers, Runners and Guests.

Volunteer Roles:
You may be asked to assist in any of the following areas. We appreciate your flexibility and willingness to help where needed.
- Start / Finish Areas
- Course Monitors
- Refreshments
**Volunteer Check In: HP Field House Classrooms**

- Enter HP Field House through Main Doors
- Turn right towards stairwell
- Go down stairs and turn right
- Take a left down the hallway past the expo floor
- Proceed down hallway until it ends – Classrooms are at the end of the Hallway
Volunteer Credential Pick Up
5K, 10K, and Half Marathon Volunteers
MUST pick up race credential

Important Information

- All 5K, 10K and Half Marathon volunteers are required to pick up their race credential packet, which includes your volunteer schedule and credential.

- To receive your packet, you will be asked to sign a release waiver. Waivers can be downloaded from the event page under “Volunteer Resources” at www.rundisney.com/volunteer/wine-and-dine-half-marathon/

- If you are picking up a packet for another volunteer, please have the waiver signed in advance by the volunteer.

- Volunteers under 18 years of age must have a waiver signed by a parent/guardian.

- CLEAR BAG – All volunteers will receive one clear bag with their credential and they MUST use it on race night if you need to bring any possessions with you. No backpacks or chairs will be allowed.

Bring with you:

- Completed and Signed Waiver

- If picking up for another person, you must have that person’s completed and signed waiver(s)

- Your Photo ID

Volunteer Credential Pick Up
Information

Note: There is NO volunteer credential required for the Expo volunteers

5K, 10K and Half Marathon Credential Pick Up:

Early Bird Credential Pick Up
Parking: Disney Sports Building: 3281 Sherberth Road, Kissimmee FL 34747

Dates:
• Wednesday, October 25 – 4 p.m. – 7 p.m.
• Saturday, October 28 – 10 a.m. – 1 p.m.

Location: ESPN Wide World of Sports Complex
HP Field House – Classrooms
(see page #7 for directional maps)

Parking: ESPN Wide World of Sports Complex Main Parking Lot

Dates:
• Thursday, November 2 – 10 a.m. – 6 p.m.
• Friday, November 3 – 10 a.m. – 6 p.m.
• Saturday, November 4 – 10:00 a.m. – 2 p.m.

Thousands of runners and Guests will be parking during Expo hours, so please be patient when parking.
If you are volunteering at the 2017 Disney Fall Feast 5K...

PRIOR TO YOUR SHIFT

Your Credential Packet must be picked up prior to your shift (see page 8 for details).

- Your Credential Packet includes:
  - Your Schedule (start and approximate end times)
  - Important Reminders and Guidelines
  - Directions and Parking Information
  - Your Credential (must be worn on event day)
  - CLEAR BAG – All volunteers will receive one clear bag with their credential and they MUST use it on race day if you need to bring any possessions with you. No backpacks or chairs will be allowed.

DAY OF YOUR SHIFT

Bring with you:

- Your credential
- Photo ID
- Clear bag
- Any special dietary needs
- Appropriate weather gear (jackets, umbrella, etc.)
- Positive attitude!

Volunteer Check-In Process:

- Present your photo ID to the check-in person
- After you check in, you will receive the following items:
  - ✔ Event t-shirt
  - ✔ Snack

After Check In:

- Change into your Event T-Shirt
- Enjoy your Snack
- Meet with your “Team Leader” for instructions
  Some volunteer areas require transportation to and from the volunteer tent
- Be SAFE, have fun and enjoy the experience!

Volunteer Parking:
Disney Animal Kingdom Park
Thousands of runners and Guests will be parking during the 5K Race. Please allow yourself 20 to 30 extra minutes to park and walk to your check-in area.

Volunteer Check In Location:
Volunteers will check in at the Volunteer Tent. Look for the “Volunteer Check-In” Signs. Parking is free for the 5K volunteers, runners, and spectators.

Volunteer Roles:
You may be asked to assist in any of the following areas. We appreciate your flexibility and willingness to help where needed.

GPU
- Staging Area (gEAR Check and Runner Direction)
- Start Area (Runner Direction and Water)
- Course (Water Stops and Course Monitors)
- Finish (Runner Direction, Medals, and Refreshments)
If you are volunteering at the 2017 Disney Wine & Dine 10K...

PRIOR TO YOUR SHIFT
Your Credential Packet must be picked up prior to your shift (see page 8 for details).
- Your Credential Packet includes:
  - Your Schedule (start and approximate end times)
  - Important Reminders and Guidelines
  - Directions and Parking Information
  - Your Credential (must be worn on event day)
  - CLEAR BAG – All volunteers will receive one clear bag with their credential and they MUST use it on race day if you need to bring any possessions with you. No backpacks or chairs will be allowed.

DAY OF YOUR SHIFT
Bring with you:
- Your credential
- Photo ID
- Clear bag
- Any special dietary needs
- Appropriate weather gear (jackets, umbrella, etc.)
- Positive attitude!

Volunteer Check-In Process:
- Present your photo ID to the check-in person
- After you check in, you will receive the following items:
  ✔ Event t-shirt
  ✔ Snack

After Check In:
- Change into your Event T-Shirt
- Enjoy your Snack
- Meet with your “Team Leader” for instructions
  Some volunteer areas require transportation to and from the volunteer tent
- Be SAFE, have fun and enjoy the experience!

Volunteer Parking:
Epcot
Thousands of runners and Guests will be parking during the 10K Race. Please allow yourself 20 to 30 extra minutes to park and walk to your check-in area.

Volunteer Check In Location:
Volunteers will check in at the Volunteer Tent. Look for the “Volunteer Check-In” Signs. Parking is free for the 10K volunteers, runners, and spectators.

Volunteer Roles:
You may be asked to assist in any of the following areas. We appreciate your flexibility and willingness to help where needed.
❖ Staging Area (gEAR Check and Runner Direction)
❖ Start Area (Runner Direction and Water)
❖ Course (Water Stops and Course Monitors)
❖ Finish (Runner Direction, Medals, and Refreshments)
2017 Disney Wine & Dine 10K
Parking: Epcot

Volunteer Parking in Discover Lot

Volunteer Check In Wonder Lot
If you are volunteering at the Half Marathon Race...

PRIOR TO YOUR SHIFT
Your Credential Packet must be picked up prior to your shift (see page 8 for details).

- Your Credential Packet includes:
  - Your Schedule (start and approximate end times)
  - Important Reminders and Guidelines
  - Directions and Parking Information
  - Your Credential (must be worn on event day)
  - CLEAR BAG – All volunteers will receive one clear bag with their credential and they MUST use it on race day if you need to bring any possessions with you. No backpacks or chairs will be allowed.

DAY OF YOUR SHIFT
Bring with you:

- Your credential
- Photo ID
- Clear bag
- Any special dietary needs
- Appropriate weather gear (jackets, umbrella, etc..)
- Positive attitude!

Volunteer Check-In Process:
- Present your photo ID to the check-in person
- After you check in, you will receive the following items:
  - Event t-shirt
  - Snack

After Check In:
- Change into your Event T-Shirt
- Enjoy your Snack
- Meet with your “Team Leader” for instructions
  - Some volunteer areas require transportation to and from the volunteer tent
- Be SAFE, have fun and enjoy the experience!

Volunteer Parking:
ESPN Wide World of Sports Complex
- Find your driving directions in the information provided in your Credential Packet.
  - Important! Due to road closure on race day, be sure to follow the driving directions provided.

Volunteer Check In Location:
Volunteers will check in at the Volunteer Tent. Look for the “Volunteer Check -In” Signs. Parking is free for the Half Marathon Volunteers.

Volunteer Roles:
- You may be asked to assist in any of the following areas. We appreciate your flexibility and willingness to help where needed.
  - Start Area (Runner Direction and Water)
  - Race Support (Volunteer Tent, Course Monitors, Food Stop, Screaming Fans, Water Stops, and Road Access)
  - Staging (gEAR Check, SAG tent, and Runner Direction)
  - Finish Line Area (Runner Direction, Medals, and Refreshments)
Half Marathon Race

Volunteer Check-In Process:

- You must check in at your assigned parking location to receive your apparel and snack
- Present your credential and photo ID at check in
- After you check in, you will receive the following items:
  - Apparel (t-shirt)
  - Snack

After Check In:

- Change into your Event T-Shirt
- Enjoy your snack
- Proceed to the volunteer bus area (your bus number is printed on your credential)
- Meet with your Team Leader for instructions
- Be SAFE, have fun and enjoy the experience!

At the end of your shift...

Please be sure to gather any personal belongings

*Keep in mind that any remaining race related materials should be left for event staff to appropriately handle after the event*
GENERAL VOLUNTEER GUIDELINES

• SAFETY FIRST! Be aware of your surroundings at all times
• Clear bags must be used for personal items
• No backpacks
• No chairs
• Be efficient, practical and courteous at all times
• Keep others informed
• No autographs or tips
• No smoking in spectator or runner areas
• No alcohol should be consumed leading up to or during your volunteer shift
• Have FUN and cheer on the runners!

FOOD SAFETY INFORMATION

Below are Food Safety Guidelines to keep in mind for water and food locations:

• If you have experienced any symptoms associated with illness in the 24-hour period prior to your shift, you should not work in any activity related to food and beverage.

• Gloves must be worn at ALL times.

• Eating, drinking, gum chewing, and smoking are not allowed in food preparation areas.

• Do not touch ready-to-eat food or beverages with bare hands.
Resources

Thank you for volunteering for Second Harvest Food Bank of Central Florida!

Please let us know if you have any questions as you prepare for your volunteer experience.

Sports Volunteer Services Team

- Volunteer Ambassador Team Information Line: (407) 938-3880
- Email: volunteer.ambassador.team@disneysports.com.
- Website: www.rundisney.com/volunteer/wine-and-dine-half-marathon/

Disney Wine & Dine Half Marathon Weekend
www.rundisney.com